

# Dingle Park Practice

Riverside Centre for Health, 8 Park Street, Liverpool L8 6QP  
Tel: 0151 295 9228 Website: [www.dingledocs.nhs.uk](http://www.dingledocs.nhs.uk)

## Practice Newsletter April – May 2019

### Bank Holidays

Please note we will be closed on:

**Friday 19<sup>th</sup> April 2019 – Good Friday**

**Monday 22<sup>nd</sup> April 2019 - Easter Monday**

**Monday 6<sup>th</sup> May 2019**

**Monday 27<sup>th</sup> May 2019**

We will be back open the following day at 8am as usual.

If you need medical treatment during the times the practice is closed, please phone and you will be put through to the Out of Hours service 111 and you will be able to speak to a Doctor if necessary.

Please bear this in mind when ordering repeat prescriptions.

### STAFF TRAINING

Please note that Dingle Park Practice will be closed one afternoon a month for staff training.

**Our next staff training day is:**

**24<sup>th</sup> April 2019**

**29<sup>th</sup> May 2019**

We will be closed from 1pm and will be back open the following day at 8.30am as usual.

### Have your heard about the NHS App??

The new, simple and secure way to access a range of NHS services on your smartphone or tablet.

Use the NHS App to....



- Check your symptoms
- Find out what to do when you need help urgently
- Book and manage appointments at your GP surgery
- Order repeat prescriptions
- Securely view your GP medical record
- Register to be an organ donor
- Choose how the NHS uses your data

For more information download the NHS app on your smartphone or tablet

### **BE CLEAR ON CANCER** BOWEL CANCER SCREENING SAVES LIVES....

Aged 60-74? You should have received your free bowel screening test in the post. Please complete and return it. It's quick and easy.

The test is designed for people with **no symptoms at all because if diagnosed early 9 in 10 people can survive Bowel Cancer.**

Call 0800 707 6060 for more information or to request a kit.

### WALK TO WORK DAY

Getting involved in National Walk to Work Day on April 5, 2019 could help put you on the right track to a healthier you. Not only this, but this annual event encourages you to be mindful of your carbon footprint.



**Would you like to join our Patient Participation Group?**

**Would you like to have a say in how our practice**

**develops? Contact our Healthcare assistant Lisa Hughes today on 0151 295 9228.**

### Practice News

Following patient feedback we received the last couple of months, as a practice we decided the best way forward was to update the phone system.

You will now hear Dr Sutcliffe advising you there will be a short wait. Receptionists will answer your call as soon as they can.

If your call is not of an urgent nature, calling later in the day when we are not as busy may help your wait.

To order medication or get test results please call between 1-2pm.

We hope you will support us with moving forward as a practice.

